



**Dog Walking & Boarding Service
Client Contract**

**Ronald M. Hough/Brent P. Wherry
119-383 Vine St.
St. Catharines, ON
L2M 6W3**

1.289.968.PACK(7225)
ThePackLeads@outlook.ca
www.ThePawPack.ca

Address:

This agreement is made and entered into this _____ day of _____, 20____,
between _____ (the Pet Owner), and Ronald M.
Hough/Brent P. Wherry (**THE PAW PACK**).

The services will begin on _____ 20____,

CANCELLATION POLICY

A minimum of 24 hours cancellation is required except in the case of extreme emergency. Cancellation resulting with less than 24 notices will be charged at the full rate.

If the Pet Owner wishes a total cancellation of all services with **THE PAW PACK**, please submit in writing one-week prior.

PAYMENT

Payment is required at the end of the two-week billing period, included any additional fees or charges (**NFS CHEQUES**) if they apply. **Cash, Cheques** or **Money Transfer** are accepted at this time. If payment is not received before or by the next billing cycle, services will cease until your account is paid in full.

If you are writing a cheque please make the cheque payable to **THE PAW PACK**. Please select method of payment:

- Cash**
- Cheque**
- Money Transfer**

INCLEMENT WEATHER POLICY

In the best interest of both your dog and **THE PAW PACK** employees, walks will be substituted with a puppy visit for that day if:

1. the temperature is below -20C including wind-chill
2. the temperature is above 30C including humidex (depending on the dogs age, health, coat, and endurance)

In the event of inclement weather, the Pet Owner can arrange to suspend service with **THE PAW PACK**, for that day without providing 24 hour notice.

TERMS AND CONDITIONS

1. The Pet Owner authorizes this signed contract to be valid approval for future services of any purpose provided by this contract permitting **THE PAW PACK** to accept telephone calls, emails, and text reservations for service and enter premises without any additional signed documents, contracts or written authorization.
2. **THE PAW PACK** and employees are authorized to walk as outlined in this contract. The Pet Owner agrees to use of humane equipment such as head collars or specialized body harnesses. **THE PAW PACK** and Employees will **NOT** use traditional “**TRAINING**” equipment such as **PRONG** or **SHOCK** collars.
3. **THE PAW PACK** is authorized to seek any medical attention if deemed necessary with release of liabilities related transportation, treatment and expenses. **THE PAW PACK** is authorized to approve medical/emergency treatment (excluding euthanasia) as recommended by a veterinarian.
4. The Pet Owner agrees to reimburse **THE PAW PACK** for any expenses incurred attending to this need.
5. In the event of personal emergencies or illness, Ron Hough/Brent Wherry will do our best to notify the client as promptly as possible, and compensation given to the Pet Owner.
6. The Pet Owner is responsible for **ANY** cost due to bites. If a bite occurs from the Pet Owner’s dog **THE PAW PACK** is responsible for reporting the bite to the authorities.
7. The Pet Owner’s dog(s) are required to be fully vaccinated and licensed by their city.
8. The Pet Owner understands that this contract is only for walking/boarding and not for training.
9. **THE PAW PACK** reserves the right to terminate this contract any time with or without notice.
10. The Pet Owner agrees to provide **THE PAW PACK** with all necessary instructions for **THE PAW PACK**’s duties, and responsibilities.
11. **THE PAW PACK** will supply and be equipped with a pooper-scooper and disposable waste bags.
12. **THE PAW PACK** will keep secure and confidential any keys, passcodes, access numbers, fobs, and personal information, and return them at the end of contract service date.

SERVICE REQUIRED

SUNDAY MONDAY TUESDAY WEDNESDAY THURSDAY FRIDAY SATURDAY

PUPPY VISIT ½ HOUR WALK 1 HOUR PRIVATE WALK 1 HOUR GROUP WALK
ALL DAY DOG DAYCARE

SERVICE RATES FIRST DOG

- | | | | |
|------------------------------|---------|---------------------|------|
| ● Puppy Visits | \$12.00 | Each Additional Dog | \$10 |
| ● ½ Hour Walk | \$15.00 | Each Additional Dog | \$10 |
| ● 1 Hour Private Walk | \$20.00 | Each Additional Dog | \$10 |
| ● 1 Hour Group Walk | \$17.50 | Each Additional Dog | \$10 |
| ● All Day Dog Day Care | \$30.00 | Each Additional Dog | \$25 |
| ● Kennel Free Boarding/Night | \$40.00 | Each Additional Dog | \$35 |
| ● Flat Rate for Taxi Service | \$ 5.00 | | |

Closed on Holidays except for Boarding

Pet Owner Name (Print)

Pet Owner Signature

Dog Walker Name (Print)
THE PAW PACK

Dog Walker Signature
THE PAW PACK

Date Signed